

Egger Worktop Guarantee

EGGER Worktops conform to the high EGGER quality standard as well as applicable standards and regulations, and are tested according to EN 438-2:2005 with regard to all relevant quality requirements. We guarantee for a period of 10 years from the date of purchase that with correct installation, use as intended in domestic areas, normal wear and appropriate treatment, the following product defects will not arise:*

- Abrasion of the surface layer
- Fading through sunlight
- Remaining surface stains

The above mentioned guarantee performances can only be fulfilled under the following conditions:

1. Use in domestic areas. For use in commercial areas a separate agreement would need to be undergone.
2. Certification that the EGGER Worktops were supplied and installed by an authorised specialist company, or respectively by an authorized specialist.
3. Appropriate treatment. That means that no abrasive, surface damaging agents and / or tools may be used for cleaning.
4. Assessment by a technician from EGGER.

No guarantee is undertaken for mechanical damage, especially scratches that are caused by inappropriate cleaning or other means of force.

One speaks of abrasion when the decor layer in at least one location is completely and clearly visibly removed and this location has a surface of at least 1 cm².

The guarantee only applies for the first purchaser and is not transferable.

If a guarantee claim should arise, we will make a new worktop available to you. The replacement will be from our current product range at the time of the guarantee claim. The guarantee claim does not comprise of a claim for the supplied decor or model.

The guarantee claim can only be presented with submittal of the original invoice. The customer address and date of purchase must be visible on the original invoice. The guarantee performance is executed through transport of a worktop corresponding to the product claimed for, to the address of the customer at our expense. Our guarantee obligation is fulfilled through this transfer and no further claims are possible.

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* Because of the increased propensity for gloss worktops to show scratch marks this does not include F180 ST30 Cosmic White and F181 ST30 Cosmic Grey.