

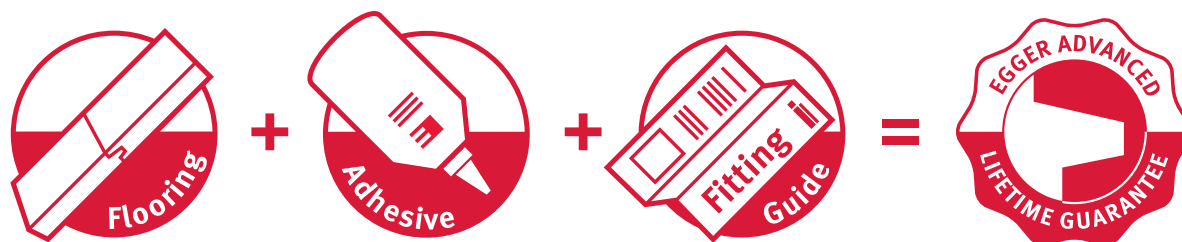
## The EGGER Advanced Lifetime Guarantee

The EGGER Advanced Lifetime Guarantee covers the structural performance of your finished floor.

Simply follow the three steps of the EGGER Advanced Structural Flooring System and we will (subject to exclusion) guarantee that the product will structurally perform satisfactorily in its designed use as a domestic floor decking for a 'lifetime'\*.

*\*Lifetime: a design life of 60 years, in accordance with NHBC recommendations at the time of this guarantee.*

### The EGGER Advanced Structural Flooring System



1. Select the correct board for your project from the EGGER Advanced range
2. Use in conjunction with EGGER Joint & Joist Adhesive\*
3. Fit in accordance with the EGGER Advanced Structural Flooring Fitting Guide, issued at the time of construction

*\*Please note that use of additional mechanical fixings (nails/screws), though not necessary nor recommended by EGGER, will not compromise your guarantee provided that all exposed fitting heads are sealed with EGGER Joint & Joist Adhesive.*

#### 1. What is guaranteed?

EGGER (UK) Ltd. guarantees that the products listed below will be free from any defects which are inherent at the time of manufacture, and the product will structurally perform satisfactorily in its intended use as a floor decking (subject to the exclusions in Section 2).

- EGGER Protect 18 mm & 22 mm
- EGGER Peel Clean Xtra 18 mm & 22 mm
- EGGER P5 (to be laid in dry conditions only) 18 mm & 22 mm

Please note that it is only the structural performance of the EGGER flooring boards and not other elements of the building that is guaranteed.

This guarantee is only applicable to parties in the UK and Republic of Ireland. This guarantee is in addition to your legal rights in relation to the products that are faulty or not as described. Advice about your legal rights is available from your local Citizens' Advice Bureau or Trading Standards office.

## 2. Exclusions of the Lifetime Guarantee

The guarantee does not cover damage which has been caused to the product as a result of the following occurrences:

- Incorrect installation of the product with regards to fixing, expansion provision or inadequate support from the sub-structure.
- Installations should in all instances be carried out, without exception, according to the method set out in the EGGER Advanced Flooring System fitting method as published by EGGER at the time of construction.
- Improper handling or storage, before or during installation.
- Swelling due to weather exposure/climatic conditions which have allowed the ingress of water or moisture into the boards which exceeds the period recommended by EGGER.
- Regular exposure to wetting or high moisture levels.
- Poor or careless workmanship by the fitter/installer.
- Application of loads which are excessive, or, exceed the load values for which the building was designed.
- Fungal attack, or, attack by wood boring insects.
- Extreme weather, such as flooding or high wind.
- Anything else which is not the direct result of a manufacturing defect.

EGGER will not be held responsible for any direct or indirect damages caused by any defect of the product supplied, including, without limitation, damage to property or loss of profits.

## 3. What to do if you find a problem with the product

- EGGER must be notified of any structural defect to the floor which is believed to be covered by this guarantee within 14 days of the defect becoming apparent.
- Contact our building products hotline on τ 0845 602 4444 (for R.O.I. call τ +44 (0)1434 602191).
- EGGER will then send out a technical advisor to check and assess the flooring. If a structural defect is found EGGER will repair or replace the faulty material during its lifetime.