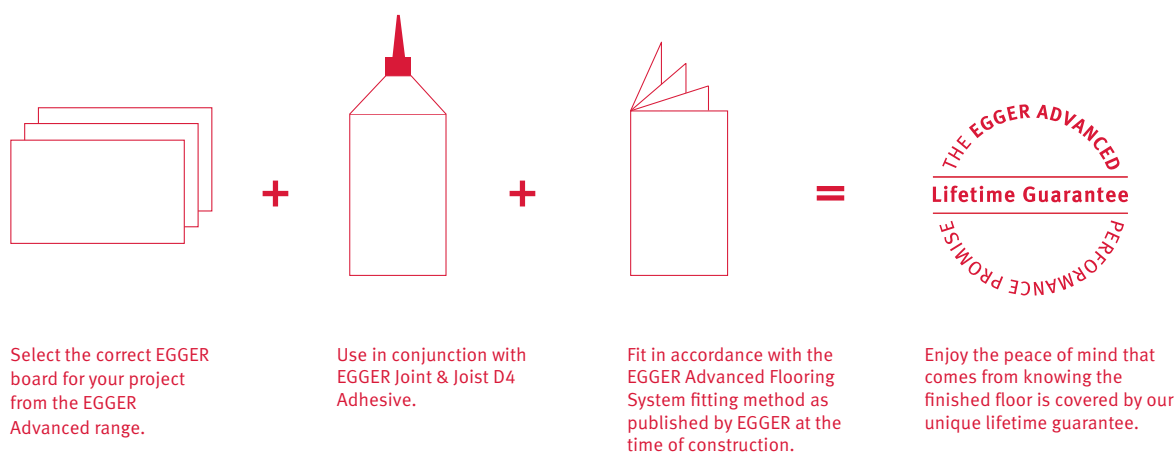


The EGGER Advanced Flooring System Guarantee

At EGGER we are so confident in the performance of our P5 grade flooring boards that we have put together an unprecedented structural performance guarantee that will last for that product's lifetime.

Simply follow the 3 steps below and we will (subject to exclusions) guarantee that the product will structurally perform satisfactorily in its designed use as a domestic floor decking for a 'lifetime' (lifetime means, in accordance with the recommendations at the time of this Guarantee, a design life of 60 years).



1. What is guaranteed?

EGGER UK Limited guarantee that the products listed below will be free from any defects, which are inherent at the time of manufacture and the product will structurally perform satisfactorily in its intended end use as a floor decking (subject to the exclusions in Section 2). Please note that it is only the structural performance of the EGGER flooring boards and not other elements of the building that is guaranteed.

- EGGER Protect 18 mm & 22 mm
- EGGER Peel Clean Xtra 18 mm & 22 mm
- EGGER P5 (to be laid in dry conditions only) 18 mm & 22 mm

This guarantee is only applicable to parties in the UK and Republic of Ireland.

This guarantee is in addition to your legal rights in relation to the products that are faulty or not as described. Advice about your legal rights is available from your local Citizens' Advice Bureau or Trading Standards office.

2. Exclusions of the Guarantee

The guarantee does not cover damage which has been caused to the product as a result of the following occurrences:-

- Incorrect installation of the product with regards to fixing, expansion provision or inadequate support from the sub-structure.
- Installations should in all instances be carried out, without exception, according to the method set out in the EGGER Advanced Flooring System fitting method as published by EGGER at the time of construction.
- Improper handling or storage, before or during installation.
- Swelling due to weather exposure/climatic conditions which have allowed the ingress of water or moisture into the boards which exceeds the period recommended by EGGER.
- Regular exposure to wetting or high moisture levels.
- Poor or careless workmanship by the fitter/installer.
- Application of loads which are excessive, or, exceed the load values for which the building was designed.
- Fungal attack, or, attack by wood boring insects.
- Extreme weather, such as flooding or high wind.
- Anything else which is not the direct result of a manufacturing defect.

EGGER will not be responsible for any direct or indirect damages caused by any defect of the product supplied, including, without limitation, damage to property or loss of profits.

3. What to do if you find a problem with the product?

- EGGER must be notified of any structural defect to the floor which is believed to be covered by this guarantee within 14 days of the defect becoming apparent.
- Contact our building products hotline on **T 0845 602 4444** (for R.O.I. call **T +44 (0)1434 602191**).
- EGGER will then send out a technical advisor to check and assess the flooring. If a structural defect is found EGGER will repair or replace the faulty material during its lifetime.