

Customer Service

For our location in Vilnius!

The diversity of our 7,800 employees in our 17 plants in 7 countries makes us a strong team.

In our work we have much in common:

Taking action instead of just talking about it.

The **stability** that allows us to progress.

The **satisfaction** of having delivered what we say we will.

We do not simply look for employees. We seek people who share our values.

Our requirements

- University degree
- Relevant experience in a similar position
- Knowledge of customer service principles and practices
- Very good communication skills
- Attention to detail and accuracy
- Good standard of IT-skills, SAP knowledge is an advantage
- Very good English and Russian knowledge

Your Responsibilities

- Customer relationship management according company defined working frame
- Permanent update of customer management documents
- Sales force office support (reports, commercial offers, contracts, CRM update)
- Provide consultancy for potential customers, development contracts and delivery of samples
- Managing the customer complaints

We offer

- Comprehensive induction program
- Continuous personal development
- Working for a successful multinational organization

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